



## Find The Value

Determine where your knowledge and capabilities are best suited and utilize those resources accordingly. Many companies break down each situation then assign it to the appropriate team to utilize the expertise of specific team members.

### Technology Team



IT Director  
( Responsible for planning, managing people and reporting to corporate officers)

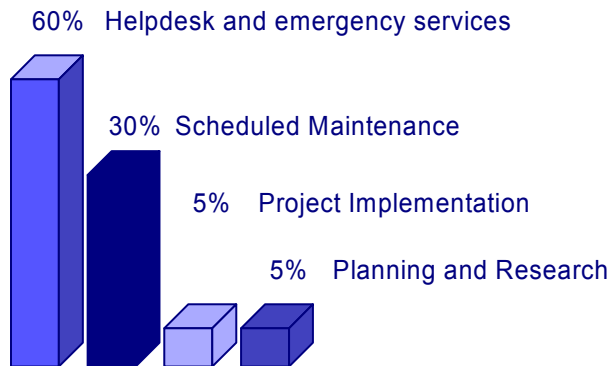


Network Administrator  
( Responsible for project implementation, scheduled maintenance, major issues, and assists with helpdesk)



Desktop Support  
( Responsible for helpdesk and troubleshooting)

Break down the time you or your teams spends in each area such as Helpdesk versus Scheduled Maintenance or Projects versus Planning. In many case you will find time is heavily allocated to a particular duties such as helpdesk and scheduled maintenance and little time is being utilized for project implementation and planning.



While your teams may be capable of handling certain projects, they find it increasingly difficult to plan and implement projects while dealing with day to day helpdesk issues. By utilizing the expertise of Z Networks, we can assist your teams in efficiently get the issues resolved and all projects planned and implemented with the attention that they deserve

### Results

- Utilize Z Networks technicians to perform routine scheduled maintenance allowing your administrator more time to complete projects and assist with day to day helpdesk issues.
- Utilize Z Networks technicians to assist with helpdesk issues, allowing your administrator to focus on schedule tasks and project implementation

60% of all network outages occur because of an incorrect setup.

Z Networks technicians are trained in situation specific environments. This allows our technicians to simulate a project or rollout in a test setting before attempting it on your live network.

